

**MISSIONS OF THE EUROPEAN UNION, ACCEDING COUNTRIES,
ASSOCIATED COUNTRIES, NORWAY AND SWITZERLAND
REPRESENTED IN KOREA**

EMERGENCY GUIDELINES FOR CITIZENS *

1. GENERAL

A crisis could be a natural disaster (flood, earthquake, explosion of nuclear power plants etc.), civil disorder or armed conflict.

This pamphlet contains advice on personal action in the event of a crisis and recommendations concerning individual preparations for possible evacuation.

In case of a crisis you should try to obtain as much information as possible about the development of the crisis through American and Korean news broadcasts. Your Embassy will also try to provide information in your language and/or English through the American (AFN) and local (KBS, MBC) radio and/or television network. You should be aware of any particular instructions or advice issued by your Embassy. In the case of certain EU Embassies this may be found on the Embassy's website. We advise you to keep a portable radio (with spare batteries) to hand, as well as a list of the frequencies of the stations named. (See Annex 1).

In a crisis, EU states will try to coordinate their actions through a joint crisis unit.

2. PERSONAL/INDIVIDUAL PREPARATIONS

A) Record of Property and Valuables

Keep a list of private property/valuables and deposit a copy with friends or your insurance company in your home country.

B) Private Vehicles

Keep your vehicle fully operational (tank filled up, small stock of fuel in the house). In the event of an evacuation, the use of your private vehicle is strongly not recommended. In the event of military build up, MARTIAL LAW will be inevitable, which as a result will restrict movements.

C) Passports and personal documents

* These guidelines are a model document, agreed upon by the EU Crisis Management Group, which each participating Embassy should adapt to its national emergency plan and specific needs.

Prepare a small handbag (kept to hand) with essential personal documents as:

- Passports and residence card(s) for you and your dependants and foreign servants;
- Vaccination documents;
- Insurance policies;
- Personal documents.

D) Local / foreign exchange

Keep a reasonable supply of local and foreign exchange (Euro or US-dollars). Ensure your credit card(s) are valid, which will be of help when you are evacuated to another country.

E) Personal equipment and supplies

In case you need to move to a safer place within Korea or to another country, prepare an emergency pack of essential items (keep it light, you must be able to carry it yourself).

Be advised that it will be very unlikely for you to get the opportunity to carry these items in the event of a military evacuation.

A small handbag with your personal belongings as mentioned in C) are essential!

- Clothing according to season (cool evenings!) and strong shoes;
- Woolen blanket or sleeping bag and perhaps an air mattress;
- Washing kit; hygienic articles, baby articles, insect repellent etc.;
- Portable transistor radio and spare batteries;
- Flash light and spare batteries;
- First aid box and personal medicines;
- Water and canned or vacuum packed food for one or two days;
- Dishes and cutlery (camping set?), camping cooker;
- Also take your spare spectacles.

In the event of a critical political development, instructions will -if circumstances permit- be given by your Embassy.

! STAY HOME AND KEEP IN CONTACT WITH YOUR EMBASSY !

! DO NOT ATTEMPT TO VISIT YOUR EMBASSY IN THE EVENT OF A CRISIS !

F) Registration

In order to allow for Embassies to properly plan and prepare protective measures they need to have accurate figures of EU citizens in Korea. You can help in this by following your Embassy's local procedure and ensuring you know how to access your Embassy's Travel Advice in the event of a crisis, and updating your contact details when changed.

G) Biological and chemical threats

One of the risks identified by the RoK authorities in the event of conflict is the threat of Biological and Chemical Weapons. Protection in the event of the deployment of such weapons depends on the nature of the attack. You are advised to follow the advice of the local authorities and remain in contact with your Embassy.

Biological and chemical (B&C) threats might be used in an armed conflict on the Peninsula. In the event of an attack using B&C weapons, and if local advice is unavailable, you are advised to reduce

the airflow by closing all windows and doors, sealing all points of airflow with plastic sheet or wet towels fastened with tape. You could do so in the entire house or perhaps even better choose one room (e.g. a room in the centre of the house with no windows) as your shelter.

H) Korean Guidelines and Emergency Shelters

It is advisable to be aware of the Korean guidelines of what to do in an emergency situation, ranging from natural disasters to terrorist attacks (including biological and chemical threats) and to industrial accidents. The Korean authorities have guidelines, in English at this website:

<http://www.mpss.go.kr/en/>

Below is the symbol for a shelter which should be looked for when seeking a safe area in the event of emergency.



You can also look for shelters near you online. This website is available in Korean only so we suggest that you ask colleagues and friends to assist you in confirming where the shelters are near your house and place of work.

http://www.safekorea.go.kr/dmtd/contents/civil/est/EmgnEquipList.jsp?q_menuid=M_NST_SVC_03_04_01

[For information when you enter the website the first box asks for your city/province, the second box for your district (Si/Gun/Gu) and the third box for your local area (Eup/Myun/dong). The Final box type asks for the type of facility you are looking for - shelter is the last on the list.]

Korean authorities have launched a new application - the Emergency Ready App - for smart phones which allows to find the location of nearby shelters. The application can be downloaded under an English or Korean name. The application also allows to locate emergency medical centers (hospitals), fire and police stations and local embassies.

informative safety guides. You can download the "Emergency Ready App" for free in the apple store/play store on your smartphone:



Please note that possible change of use and/or of the conditions of the registered shelters are not updated on a regular and frequent basis and it is therefore advisable to verify the location of a shelter nearest to your residence/workplace through an independent source (i.e. through co-workers, apartment/office building maintenance office, private visit).

Finally please bear in mind that these shelters, mainly due to space constraints, are not equipped with facilities that allow extended periods of stay, ie. not more than a few hours and you should be prepared to cater to your most urgent needs (eg. food, water, medication) by yourselves.

3. PREPARATION FOR AN EVACUATION

A) General

In the event of evacuation it may not be advisable to risk proceeding on an individual basis. In the area of Seoul and in the risky areas, it is probably better, initially, to maintain a stay-put policy and/or remain at home. You can then seek the advice of your Embassy.

This policy may also apply (in general) to natural disasters.

In the event of civil disorder, however, it may be advisable to move to a safer part of Korea or to leave the country, especially if you have sufficient warning. Always try to inform your Embassy of your departure or other movements.

In case of emergency, there is a warning sirens system which will sound in all public places (Please note that simulations take place regularly). See annex 2.

If your Embassy recommends evacuation either to a safer part of Korea or to another country, you should be aware of the following:

- Participation in such an evacuation is entirely of your own volition and at your own risk;
- Participation in such an evacuation will be at your own expense. Any costs borne by your Embassy will have to be refunded at a later date ;
- Your Embassy will not be responsible for any personal damages or losses you may suffer;
- Children, sick or wounded persons and women should be dealt with first.

B) Individual action

Please stay at home. Notice of intention to evacuate and instructions on individual action will -if circumstances permit- be announced by your Embassy. AFN at 102.7 MHz and television will also broadcast messages on an evacuation. See Annex 1.

Communications / liaison

EU Embassies cannot guarantee that vital information will reach everyone in time. You should therefore make every effort possible, even if the local telephone network fails, to keep in touch with your Embassy or any of the contact points. In a real emergency you could try to establish contact through one of the US installations though, there is no guarantee of assistance.

4. WARNING SIRENS

See Annex 2 for details of warning sirens.

5. KOREAN EMERGENCY TELEPHONE NUMBERS

See Annex 3.

6. CONTACT POINTS

A list of important addresses and telephone numbers is contained in Annex 4.

Ensure that all your family members read this paper and have a copy of it.

Annex 1

AFN Korea 전국방송망

0505-724-6496

작전 지역 (Area)	위 치 (주요 송출대상) major place of broadcasting	지국소재 여 부 (기지명) station	TV(Ch) (송신출력)	할당(MHz) assignment	FM(MHz) (송신출력)	AM(KHz) (송신출력)
				영상(MHz) video		
				음성(MHz) audio		
II	SEOUL 서울 (Youngsan Cp., Hannam Village, Cp. Market 외)	○ (Youngsan Cp.)	34(UHF) (30k)	590-596(593)	102.7 (5k)	1,530 (5k)
				591.25		
				595.75		
I	Uijongbu 의정부 (Cps. Red Cloud, Falling Water, Assayons, Sears, Stanley, LaGuardia 외)	○ (Camp Falling Water)	58(UHF) (100)	734-740(737)	88.5 (100)	1,161 (250)
				735.25		
				739.75		
	Munsan 문산 (Cp. Pelham 외)	-	49(UHF) (5k)	680-686(683)	88.5 (50)	1,440 (5k)
				681.25		
				685.75		
	Pajuri 파주리 (Pajuri Area)	-	19(UHF)	500-506(503)	88.5	1,440
				501.25		
				505.75		
	Tongduchon 동두천 (Cps. Casey, Castle, Nimble, Hovey, Mobile 외)	-	49(UHF) (1k)	680-686(683)	88.3 (250)	1,197 (1k)
681.25						
685.75						
Chunchon 춘천 (Cp. Page)	-	2(VHF) (100)	662-668(665)	88.5 (50)	1,440 (250)	
			54-60(57)			
			55.25 59.75			
III	OSAN 오산 공군기지 (Osan Air Base)	○ (Osan AB)	49(UHF) (100)	680-686(683)	88.5 (30)	1,359 (1k)
				681.25		
				685.75		
	Pyongtaek 평택	-	58(UHF) (100)	734-740(737)	88.3 (50)	1,440 (1k)
				735.25		

	(Cp. Humphreys 외)			739.75		
	Wonju 원주 (Cps. Long, Eagle 외)	-	58(UHF) (100)	734-740(737) 735.25 739.75	88.3 (50)	1,440 (250)
IV	군산 공군기지 (Kunsan Air Base)	○ (Kunsan AB)	49(UHF) (2.5k)	680-686(683) 681.25 685.75	88.5 (250)	1,440 (1k)
	광주 (Kwangju)	-	-	- - -	88.5 (50)	-
	DAEGU 대구 (Cps. Walker, Henry, George 외)	○ (Camp Walker)	12(VHF) (1k)	204-210(207) 205.25 209.75	88.5 (1k)	1,080 (5k)
	Waegwan 왜관 (Cp. Carroll)	-	49(UHF) (100)	680-686(683) 681.25 685.75	88.5	1,080 (250)
	Chinhae 진해 (Chinhae NS 외)	-	2(VHF) (100)	54-60(57) 55.25 59.75	88.5 (50)	1,512 (250)
	Pohang 포항 (Cp. Libby 외)	-	-	- - -	-	1,512 (250)
	BUSAN 부산 (Cp. Hialeah 외)	-	-	- - -	88.1 (250)	1,260 (5k)
	CHEJU 제주 (Chejudo Recreation Area)	-	-	- - -	-	1,512 (50)

TBS.eFM Radio:

Seoul: 101.3 MHz
 Busan: 90.5 MHz
 Gwangju: 98.7 MHz

Annex 2

SIREN WARNING SIGNALS

3 MINUTES CONSTANT SOUND = WARNING / SEEK SHELTER 1 MINUTE

CHANGING SOUND = AIR ATTACK WILL START / STAY IN SHELTER

Annex 3

KOREAN EMERGENCY TELEPHONE NUMBERS

1. MOFA (Ministry of Foreign Affairs)

Duty Office (only after office hours)
60, Sajik-ro 8-gil, Jongno-gu
Seoul 03172
Tel: 02-2100-7000/7100
Fax: 02-2100-7999/8396
2. National Police Agency

97, Tongil-ro
Seodaemun-gu
Seoul, 03169
Tel: 182
3. Police general telephone number
Tel: 112
4. Fire, Rescue, First aid team
Tel: 119
5. National Health Institute

(Korea Centers for Disease Control & Prevention)
187 Osongsaengmyeong2-ro,
Osong-eup, Cheongwon-gun,
Chungcheongbuk-do, Korea 28159
Tel: 043-719-7700

Department of infectious disease control
Division of communicable disease control: Tel: 043-719-7139
Emergency Crisis Management (24 hrs): Tel: 043-719-7878/7790
Emergency disease counselling and Hospital guide Tel: 1339

Annex 4

CONTACT POINTS

Embassies and Honorary Consulates in Seoul

Delegation of the European Union

Seoul Square, 11th Floor
416 Hangang-daero, Jung-gu
Tel.: 3704-1700
E-mail: delegation-rep-of-korea@eeas.europa.eu

Embassy of Austria

21st Floor, Kyobo Bldg.
Jongno 1, Jongno-gu
Tel.: 721-1700
E-mail: seoul-ob@bmeia.gv.at

Embassy of Belgium

737-10, Hannam-2-dong
Tel.: 749-0381/4
E-mail: seoul@diplobel.fed.be

Embassy of Bulgaria

102-8, Hannam-Dearo
Yongsan-gu, Seoul 04418
Tel.: 794-8625/6
Fax: 794-8627
E-mail: embassy.seoul@mfa.bg

Honorary Consulate of Bulgaria

3rd Floor, Daeyong Building
90, Nonhyeon-dong, 135-010
Tel.: 3014-2700
Fax : 3014-2710

Embassy of Croatia

#1303, 13F, Coryo Daeyungak Tower, Jung-gu, Seoul, 04535

Honorary Consulate of Croatia

Honorary Consul General: In-Mo Yang
903, 28 Gil 63 Bangbae-ro, Seocho-gu, Seoul
Tel: 533-7700

Embassy of the Czech Republic

1-121 Shinmunro 2-ga
Tel.: 725-6765/6; 720-6453
E-mail: czechembseoul@gmail.com; seoul@embassy.mzv.cz

Embassy of Denmark

501-ho, 272, Sowol-ro
Yongsan-gu
Seoul 04342
Tel: 795-4187
E-mail: selamb@um.dk

Honorary Consulate of Estonia

Honorary Consul Mr Seung Zi Yu
4F YUHYUN B/D, #21-16, Cheongdam-dong, Kangnam-gu, Seoul.
Tel. 515-5126
E-mail: SEUNGZIYU@mfa.ee
http://vm.ee/en/countries/korea?display=estonian_honorary_consuls

Embassy of Finland

18th Floor, Kyobo Bldg.
Jongno 1, Jongno-gu
Tel.: 3701-0300
E-mail: sanomat.seo@formin.fi

Honorary Consulate of Finland

Incheon National University
(Songdo-dong)
119 Academy-ro, Yeonsu-gu, Incheon 22012
Tel.: 032-835-8001
Fax: 032-835-8007

Embassy of France

43-12 Seosomum-ro, Seodemun-gu, Seoul 03741
Tel.: 3149-4300
Fax: 3149-4310
E-mail: consulat.seoul-amba@diplomatie.gouv.fr

Embassy of Germany

Seoul Square, 8th Floor,
416, Hangang-daero, Jung-gu, Seoul 04637
Tel.: 748-4114
Fax: 748-4161
E-mail: info@seoul.diplo.de; rk-1@seou.diplo.de; rk-10@seou.diplo.de

Embassy of Greece

27th Floor, Hanwha Building
86 Cheonggyecheon-ro,
Jung-gu, Seoul 04541
Tel: 729-1400/1
Fax: 729-1402
email: gremb.sel@mfa.gr
www.mfa.gr/seoul

Embassy of Hungary

Jangmun-ro 58, Yongsan-gu,
Seoul 04393
Tel.: 792-2105
E-mail: mission.sel@mfa.gov.hu

Embassy of Ireland

13Th Floor, Leema Building,
42, Jong-ro 1-gil, Jongno-gu
Seoul 03152
Tel : 02 721-7200
Fax : 02 774-6458
E-mail: seouembassy@dfa.ie

Embassy of Italy

3Fl, Ilshin Bldg, 98 Hannam-daero,
Yongsan-gu, Seoul, 04418
Tel: 750-0200/1
E-mail: embassy.seoul@esteri.it

Embassy of the Republic of Latvia

29, Hannam-daero 36-gil,
Yongsan-gu, Seoul, 04417
Phone: 2796-7750
Fax: 2796-7753

Honorary Consulate of Latvia

Honorary Consul General: Mr. Kyung-Hoon Kwon
4th Floor, Dongwon Building,
7, Teheran-ro 77 gil, Gangnam-gu, Seoul, 06159
Tel: 3460-4980
Fax: 3460-4966
E-mail: latvia@curocom.com;

Honorary Consulate of Luxembourg

20th Floor, Janggyo Building
Janggyo-dong
Tel.: 316-6113

Embassy of the Netherlands

10th Fl., Jeongdong Bldg.,
15-5 Jeong-dong,
Jung-gu, Seoul 100-784
Tel: 311-8600
Fax: 311-8650
E-mail: seo@minbuza.nl

Embassy of Norway

13 fl. Jeongdong Bldg.,
15-5 Jeong-dong,
Jung-gu, Seoul 100-784
Tel: 727-7100
E-mail: emb.seoul@mfa.no

Embassy of Poland

70, Sagan-dong, Jongno-gu
Seoul 110-190
Tel: 723-9681
E-mail: seul.amb.sekretariat@msz.gov.pl;

Embassy of Portugal

2nd Floor, Wonseo Bldg.
171, Wonseo-dong, Jongno-gu
Seoul 110-280
Tel: 3675-2251/3
E-mail: embport@chol.com

Embassy of Romania

1-104, 1-130, Dongbinggo-dong
Yongsan-gu, Seoul
Tel: 797-4924, 797-6438
E-mail: embassy@romania.ollehoffice.com

Honorary Consulate of Romania

Poonglim Space bon 202-311
Kwanghwamun Sajikdong 54
Jongno-gu Seoul 110-054
Tel/Fax: 720-3657
E-mail: kaimtime@unitel.co.kr

Embassy of Slovakia

389-1, Hannam-dong
Yongsan-gu, Seoul 140-210
Tel: 794-3981/5420
E-mail: slovakemb@yahoo.com; emb.seoul@mzv.sk

Embassy of Spain

726-52, Hannam-dong
Seoul 142-210
Tel: 794-3581/2
E-mail: emb.seul@maec.es

Embassy of Sweden

Danam Building, 8th Fl.,
120, Namdaemunro 5-Ga,
Jung-Gu, Seoul 100-704
Tel: 3703-3700
Fax: 3703-3701/02
E-mail: ambassaden.seoul@gov.se

Embassy of Switzerland

20-16 Daesagwan-ro 11-gil
Yongsan-gu, Seoul 04404
Tel: 739-9511
Fax: 737-9392
E-mail: seo.vertretung@eda.admin.ch

Embassy of the United Kingdom

Sejong-daero 19-gil 24 Jung-gu, Seoul 110-120
Tel.: 3210-5500
E-mail: Enquiry.Seoul@fco.gov.uk
Consular.seoul@fco.gov.uk

Honorary Consulates outside Seoul

DAEGU

Honorary Consular Agency of Italy

11, Gukchaebosang-ro 6-gil, Seo-gu, 41755, Daegu,
Tel: +821085922021; +821088836603
E-mail: dgbcscha@naver.com

Honorary Consul of the Republic of Lithuania in the Republic of Korea

(Daegu City, Gyeongsangnam and Gyeongsangbuk provinces)
Dr. Kwang Bum PARK
Address: 10F, MIR Dental Hospital Building,
149-132, Samduk-dong 2Ga, Jung-gu
Daegu, 700-412
Tel.+82 53 212 2074
Fax.+82 70 7469 2074
E-mail: ltconsul.dg@gmail.com

Honorary Consulate General of the Republic of Poland

Prof. Synn Ilhi (신 일희)
Baekhak Hall, c/o Keimyung Univ.
104 Daemyungro
Daegu
Tel.: +82 53 620 2111
Tel.: +82 53 580 6024

E-mail: yjc380@kmu.ac.kr

Honorary Consulate of Sweden

Dept. Pathology, Dongsan Medical Center,
Keimyung University, 216 Dalsungro
Chung-gu, Daegu
Tel: 053-250-7958

DAEJON

Honorary Consulate of Hungary (with a residence in Seoul)

Daejeon Daedeok-gu Moksang-dong 100
Hankook Tire Daejeon Factory
Tel.: (00-82) (42) 930-1114
Seoul office: 00-82-2-2222-1011
E-mail: 21000637@hankooktire.com

Honorary Consulate of Romania

394-1 Jung-chon Dong, Jung Gu, Daejeon
Tel: 042 251 5012
E-mail: kyunghoonsun@hotmail.com

Honorary Consulate of Sweden

Daejeon Sun Hospital
10-7, Mok-dong, Jung-gu,
Daejeon 301-725
Tel.: 042-220-8007 Fax: 042-257-7878

BUSAN

Honorary Consulate of Austria

11st Fl., BN Building,
Jungangdaero 1817, Geumjeong-gu,
Busan 46273 Tel.: +82 (0)51 519 2100
Fax: +82 (0)51 512 1002
E-mail: smkwon@bn-korea.com

Honorary Consulate of Bulgaria

Woojoo B/D 226-11
Joongang-Daero, Dong-gu,
Busan
Tel: 051 441 9991 / captylee@naver.com

Honorary Consulate of Denmark

11th Floor, Byuksan E-centrum Class One Bldg.
#1210, Jaesong dong, Haedae-gu
Busan 612-050
Tel.: 051-244-9697 Fax : 051-244-4484
Int'l Faxes: +82 51 244 9697
mail@pusanlaw.com

Honorary Consulate of Finland

Wärtsilä Korea Ltd.
15-36, Gangbyeon-daero 456 beon-gil,

Sasang-gu, 617-831
Tel.:051-329-0502 Fax: 051-324-4348
seonmi.hong@wartsila.com

Honorary Consulate of France
Yeomchang building, 3rd Floor
311 Chungyeol-daero, Dongnae-gu
Tel.: 051-465-0306 / info@afbusan.co.kr

Honorary Consulate of Germany
German Building, 8th Floor
24-2, Daechang-dong 1-ga
Tel.: 051-441-4112 Fax: 051-441-4113
hjy911211@hanmail.net

Honorary Consulate of Hungary
Busan Haeundae-gu Centumjungang-ro 55
(U-dong, Dongseo University Centum Campus) 48058
Tel.: (00-82) (51) 320 1500
sumi@dongseo.ac.kr

Honorary Consular Agency of Italy
65, Geumsaem-ro 485, Beon-gil, Geumjeong-gu, BUSAN 46234
Tel 0082515095536; 00821099825331
busan.onorario@esteri.it; vzcampitelli@yahoo.it

Honorary Consulate of Norway
7th floor, Haeundae I-Park C1 Unit, 38, Marine City 2-ro,
Haeundae-Gu, Busan (612-824)
Tel: 051 610-7838
Fax: 051 611-7172

Honorary Consulate of Portugal
5th Floor, Bando Building
36, Jungang-dong 4-ga, Jung-gu
Tel: 051-441-2988
E-mail: reg@isrocam.com

Honorary Consulate of Romania
614-845 2nd Floor, 175beon-ji, Bujeon- 2 dong,
Jin-gu, Busan
Tel : 051 465 4645
Fax : 051 465 8588
E-mail : khchoi8831@gmail.com

Honorary Consulate of the Slovak Republic
J-Square Building, 94 Geumjeong-ro
Jangjeon-dong, Geumjeong-gu Busan
Tel.: 051-520-9011 Fax.: 051-514-0219
E-mail.: oh.myung.hwan@drbworld.com

Consulate of Sweden
1229, Woo-dong, Haewoondae-gu,
Busan 612-020

Tel.: 051-709-6203 Fax : 051-622-7224

Honorary Consulate of the United Kingdom

c/o Michael Trade & Engineering
1707, Ocean Tower,
Haewoondae, Busan
Tel.: 010 9437 3353 / 051 740 5751
moonik-kim-honcon@fconet.fco.gov.uk

ULSAN

Honorary Consulate of Belgium

100 Ijin-Ro, Onsan-Eup, Ulju-Gun
Ulsan-City 689 - 892
tel 052-231-0001
fax 052-231-0094

GWANGJU

Consulate of Sweden, Dongshin University

185, Geonjae-ro
Naju-si, Joellanam-do
Tel.: 061 330-3698
Fax: 061 330-3690

HONGCHEON

Vivaldi Park, 1290-14 Palbong-ri, Seo-myeon,
Hongcheon-gun, Gangwon-do 25102
Tel.: 02 2222-7235

INCHEON

Sweden

401Ho Gwangjang-ro 4beon-gil
Bupyeong-gu, Incheon 21404
Tel.: 2 776-0015
Fax: 776-2521

POHANG

Honorary Consulate of Hungary (with a residence in Seoul)

Goedong-ro 100, Nam-gu,
Gyeongsangbuk-do, Pohang
Tel.: (0082) (2) 82-54-289-1115
Seoul office: (82-2-2639-1712)
E-mail: admin@tccsteel.com, abm@tccsteel.com